

MEDIA RELEASE



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CityLink welcomes more customer friendly system

CityLink has welcomed new legislation allowing it to invoice customers the cost of tolls.

The toll road operator has been asking the State Government to allow it to adopt the more customer friendly system for several years.

'It has never been in CityLink's interest for customers who inadvertently travel on our road to be automatically fined by Victoria Police,' said CityLink CEO Brendan Bourke.

'We are glad the Bracks Government has seen fit to make the necessary changes to our contract, allowing us to give customers the opportunity to pay for use retrospectively, via an invoice.'

The change means motorists who haven't paid for travel will soon have 14 days to respond to an invoice for their CityLink use.

It also means motorists whom accidentally travel on CityLink or don't understand the system will no longer be subject to automatic fines issued by Victoria Police.

Purchasing CityLink Day or Weekend Passes will still be a cost-effective, convenient way to travel for irregular users or CityLink.

CityLink customers currently have three days to pay their tolls from the date of travel. The new invoicing system will come into affect during mid 2005.

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