

Terms & conditions - CityLink SMS payment channel services

It is a condition of registering for CityLink SMS payment channel services that you acknowledge and agree to comply with these Terms and Conditions.

These terms and conditions apply in addition to the Everyday Account terms and conditions.

CityLink SMS payment channel services

* CityLink SMS payment channel services are only available to Everyday account Manual Payment Customers.

* CityLink Melbourne offers two types of CityLink SMS payment channel services:

Basic SMS service - you SMS CityLink Melbourne with an account balance request at a time of your choice and receive a response SMS that includes your account balance and the option to top up your account via reply SMS.

Full SMS service - you will automatically receive a low balance SMS when your account credit falls to \$25 or below, with the option to top up your account via reply SMS. You can also request your account balance at a time convenient to you and send us the 'ok' to top up your account.

General

* CityLink SMS payment channel services are available with all major Australian mobile service providers.

* Usual SMS charges apply for messages sent from your mobile phone - please refer to your mobile phone provider.

* You will only receive CityLink SMS payment channel services where you have registered at www.citylink.com.au. You are registered for CityLink SMS payment channel services where:
- you successfully complete all the fields within the CityLink website page; and
- we issue a confirmation receipt to your specified email address.

* All CityLink SMS payment channel services received by the registered participants mobile phone are free of charge where you top up your account within a Specified Period.

The Specified Period is by midnight of the second day after receipt of an Account Payment-Enabling SMS from CityLink Melbourne.

Account Payment-Enabling SMS means:

- Account balance response SMS, which is the response SMS you receive from CityLink Melbourne when you have requested an account balance from the SMS number 0427 272 787. Relevant to Full and Basic Services.

- Low balance alert SMS, which is the SMS you receive from CityLink Melbourne when your account falls below \$25. Relevant to the Full Service option.

- Low balance reminder SMS, which is the SMS you receive from CityLink Melbourne the day following receipt of a low balance alert, if an account top up has not been made in the intervening time. Relevant to the Full Service option.

* This service is provided free of charge, when you top up your account by midnight of the second day after receipt of the SMS, otherwise CityLink reserves the right to charge a \$0.20 fee for each payment-enabling SMS sent to you.